# Massachusetts All-Payer Claims Database: Technical Assistance Group (TAG) meeting with Health Care Payers

August 14, 2012



# Objectives for today's meeting

- Welcome and Introductions
- Data Release
- Quality Assurance (QA) Profile Reports
- Eligibility Submissions
- DOI Aggregate Reporting
- Sister Agency Data Needs

Finance and Policy

- Edit Updates
- Technical Support Payer Specific Questions
- Open Discussion

#### Data Release

#### **Data Release Committee**

#### July 26 Meeting:

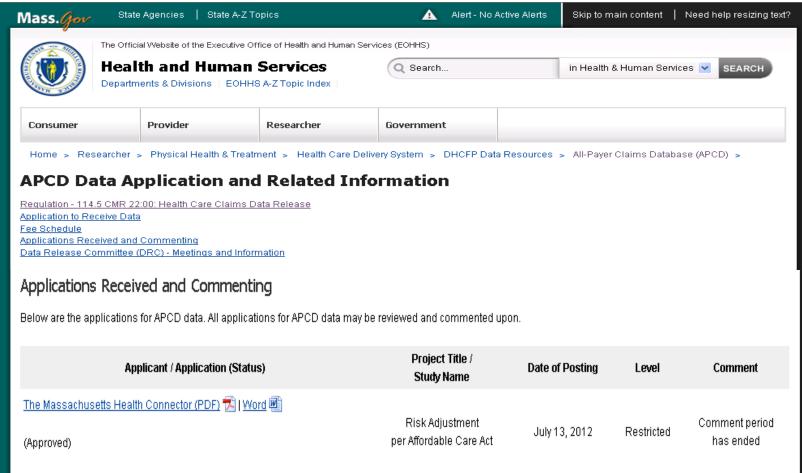
The Health Connector: Risk Adjustment per Affordable Care Act

#### **August 30 Meeting:**

Center for Health Policy & Research, University of Massachusetts Medical School: Massachusetts Patient Centered Medical Home Initiative Evaluation



# Data Release Web Page





# Quality Assurance (QA) Profile Reports



# Quality Assurance (QA) Profile Reports

- In an effort to obtain the best possible data available, the Division has implemented a data quality assurance framework for standardization, examination, correction, and monitoring of the data.
- The Division currently engages in multiple activities to measure and improve the quality of the data: edit reports, conference calls, monthly work group meetings
- As we introduced in the June TAG call, the Division contracted with JEN Associates, Inc. of Cambridge, MA to design, develop and implement additional quality assurance reports.
- We have expanded these reports to include 2008 and 2009 data and Provider and Product data submissions.



# Naming Convention for the QA Profile Reports

- The following are examples of report name by filing type:
  - XXXXX\_105\_2009V01\_2012\_08.xls (for Medical Claim)
  - XXXXX\_106\_2009V01\_2012\_08.xls (for Pharmacy Claim)
  - XXXXX\_107\_2009V01\_2012\_08.xls (for Dental Claim)
  - XXXXX\_108\_20082009V01\_2012\_08.xls (for Member Eligibility)
  - XXXXX\_109\_2011V01\_2012\_08.xls (for Provider)
  - XXXXX\_110\_20102011V01\_2012\_08.xls (for Product)



### Contents of the QA Profile Reports

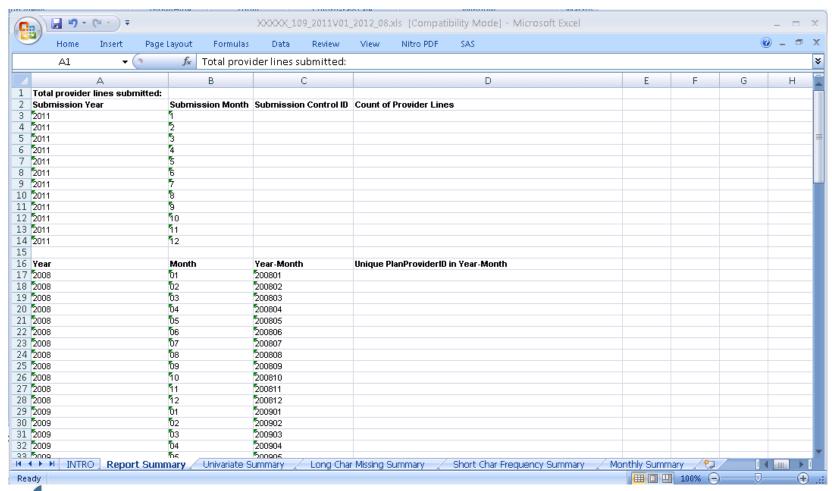
- The QA Profile Reports contains the following six tabs:
  - Intro Introduction
  - Report Summary Number of records by submission Year-Month
  - Univariate Summary Univariate analysis of numeric variables
  - Long Char Missing Summary Analysis of character variables with more than 5 characters
  - Short Char Frequency Summary Analysis of character variables with less than or equal to 5 characters
  - Monthly Summary -Time analysis of submitted records and unique IDs over time



# Examples for the Product and Provider in the QA Profile Reports



### Provider Report Summary





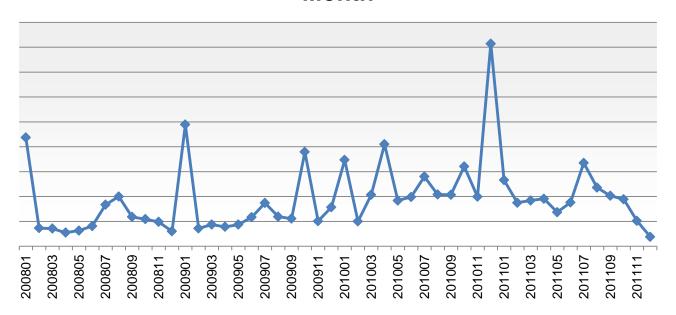
# Provider Short Char Frequency Summary Tab

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# Provider Monthly Summary Tab

# # Unique Provider IDs in Provider From Month





# Product Report Summary Tab

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# Product Short Char Frequency Summary Tab

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RiskType	Number_of_Levels	2										
RiskType	1		90%		90%							
RiskType	2		10%		100%							
ProductActiveFlag	Number_of_Levels	1										
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AnnualPerFamilyDeductibleCode	Number_of_Levels	1										
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# Eligibility Submissions

#### Discussion Topic:

Monthly Submissions of Eligibility Data representing eligible persons over a 24 rolling month period.

Minimum of a unique instance of each Member/Product combination per eligibility time period.



# DOI Aggregate Reporting



# Quarterly Membership Reporting

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# APCD Quarterly Membership

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Report #01 - HMO	Quarterly Membe	rship		·					
7/11/2012 19:54	Year: 2010	Quarter: 1							
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MembershipPeri	Counts	OralD	OrganizationName	Product	Plan	InsurancePlanMarket	MemberCount	DOI Member Co	Notes
2010 Q1	Barnstable	Orgio	C) guille action a and	HMO - Closed	Health Maintenance Organization		50	43	HOLES
2010 Q1	Berkshire			HMO - Closed	Health Maintenance Organization		50	25	
2010 Q1	Bristol			HMO - Closed	Health Maintenance Organization		201	139	
2010 Q1	Essex			HMO - Closed	Health Maintenance Organization		687	430	
2010 Q1	Franklin			HMO - Closed	Health Maintenance Organization		16	6	
2010 Q1	Hampden			HMO - Closed	Health Maintenance Organization		133	134	
2010 Q1	Vorcester			HMO - Closed	Health Maintenance Organization		465	385	
2010 Q1	Hampshire			HMO - Closed	Health Maintenance Organization		42	42	
2010 Q1	Middlesex		_	HMO - Closed	Health Maintenance Organization		1070	831	
2010 Q1 2010 Q1	Norfolk			HMO - Closed	Health Maintenance Organization		381	238	
2010 Q1	Other			HIMO - Closed	Health Maintenance Organization		139	230	County - Other?
2010 Q1	Plymouth			HMO - Closed	Health Maintenance Organization	Group-Employer	379	262	County - Other:
2010 Q1 2010 Q1	Suffolk			HMO - Closed	Health Maintenance Organization	Group Employer	611	174	
2010 Q1	Other			HM0 - Closed	Health Maintenance Organization		611	174	County - Other?
2010 Q1	Barnstable		_	HMO - Open	Health Maintenance Organization		54	62	County - Others
2010 Q1	Berkshire			HMO - Open	Health Maintenance Organization		32	35	
2010 Q1 2010 Q1	Bristol			HMO - Open	Health Maintenance Organization	Group-Employer	64	74	
2010 Q1 2010 Q1	Essex			HMO - Open	Health Maintenance Organization		183	402	
2010 Q1 2010 Q1	Franklin			HMO - Open	Health Maintenance Organization		9	18	
2010 Q1 2010 Q1					Health Maintenance Organization		295	250	
	Hampden			HMO - Open	Health Maintenance Organization		176	228	
2010 Q1	Vorcester			HMO - Open			50	43	
2010 Q1	Hampshire			HMO - Open	Health Maintenance Organization			93 388	
2010 Q1	Middlesex			HMO - Open	Health Maintenance Organization		219		
2010 Q1	Nantucket			HMO - Open	Health Maintenance Organization		1	0	
2010 Q1	Norfolk			HMO - Open	Health Maintenance Organization		130	172	
2010 Q1	Other			HMO - Open	Health Maintenance Organization		62	447	County - Other?
2010 Q1	Plymouth			HMO - Open	Health Maintenance Organization		91	117	
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2010 Q1	Barnstable			HMO - Closed		Individual - Commonwealth Choice	292	1871	Missing Individua
2010 Q1	Berkshire			HMO - Closed		Individual - Commonwealth Choice	163	664	
2010 Q1	Bristol			HMO - Closed		Individual - Commonwealth Choice	336	2055	
2010 Q1	Dukes			HMO - Closed		Individual - Commonwealth Choice	56	236	
2010 Q1	Essex			HMO - Closed		Individual - Commonwealth Choice	593	4153	
2010 Q1	Franklin			HMO - Closed		Individual - Commonwealth Choice	57	323	
2010 Q1	Hampden			HMO - Closed		Individual - Commonwealth Choice	232	1110	
2010 Q1	Middlesex			HMO - Closed		Individual - Commonwealth Choice	1569	9708	
2010 Q1	Hampshire			HMO - Closed		Individual - Commonwealth Choice	168	728	
2010 Q1	Worcester			HMO - Closed		Individual - Commonwealth Choice	487	2839	
2010 Q1	Nantucket			HMO - Closed		Individual - Commonwealth Choice	51	293	
2010 Q1	Norfolk			HMO - Closed	Health Maintenance Organization	Individual - Commonwealth Choice	757	4653	



# DOI Aggregate Reporting List

<u>Report</u>	<u>Number</u>
HMO Quarterly Membership	1
HMO Supplemental Utilization - Inpatient Non-Behavioral Health Utilization Data	2
HMO Supplemental Utilization - Inpatient Behavioral Health Utilization Data — Closed Network Plans only	3
HMO Supplemental Utilization - Inpatient Behavioral Health Utilization Data — Preferred Provider Network Plans only	4
HMO Supplemental Utilization - Intermediate Care Behavioral Health Utilization Data — Closed Network Plans only	5
HMO Supplemental Utilization - Intermediate Care Behavioral Health Utilization Data — Preferred Provider Network Plans only	6
HMO Supplemental Utilization - Outpatient Non-Behavioral Health Utilization Data	7
HMO Supplemental Utilization - Outpatient Behavioral Health Utilization Data — Closed Network Plans only	8
HMO Supplemental Utilization - Outpatient Behavioral Health Utilization Data — Preferred Provider Network Plans only	9
HMO Supplemental Utilization - Member Months – Closed Network Plans only	10
HMO Supplemental Utilization - Member Months — Preferred Provider Network Plans only	11
Individual/Small Group Membership — Young Adult	14
Individual/Small Group Membership — Individual	15
Individual/Small Group Membership — Group Membership	16
Member - Medicare Supplemental Plans (both workbooks)	18
Member – Medicare Advantage HMO (both workbooks)	19
Member – Medicare Prescription Drug (Part D) (both workbooks)	20
Member and Utilization Statistics for Insured Preferred Provider Plans – Membership	21
Member and Utilization Statistics for Insured Preferred Provider Plans – Inpatient Utilization	22
Member and Utilization Statistics for Insured Preferred Provider Plans – Outpatient Utilization	23



# Sister Agency Data Needs - Sample

1			1		
MC005	Line Counter	ME003	Insurance Type Code	PC005	Line Counter
MC005A	Version Number	ME007	Coverage Level Code	PC005A	Version Number
MC008	Plan Specific Contract Number	ME009	Plan Specific Contract Number	PC008	Plan Specific Contract Number
MC012	Member Gender	ME013	Member Gender	PC012	Member Gender
MC013	Member Date of Birth (year )	ME014	Member Date of Birth (year )	PC013	Member Date of Birth (year )
MC015	Member State or Province	ME016	Member State or Province	PC015	Member State or Province
MC020	Admission Type	ME018	Medical Coverage	PC025	Claim Status
MC021	Admission Source	ME019	Prescription Drug Coverage	PC026	Drug Code
MC023	Discharge Status	ME028	Primary Insurance Indicator	PC028	New Prescription or Refill
MC030	Servicing Provider	ME029	Coverage Type	PC029	Generic Drug Indicator
MC032	Service Provider Specialty	ME030	Market Category Code	PC030	Dispensed as written code
MC034	Service Provider State	ME049	Member Deductible	PC033	Quantity Dispensed
MC036	Type of Bill - on Facility Claims	ME050	Member Deductible Used	PC034	Days Supply
MC037	Site of Service	ME051	Behavioral Health Benefit Flag	PC035	Charge Amount
MC038	Claim Status	ME059	Disability Indicator Flag	PC036	Paid Amount
MC039	Admitting Diagnosis	ME063	Benefit Status	PC039	Dispensing Fee
MC040	E-Code	ME066	COBRA Status	PC040	Copay Amount
MC041	Principal Diagnosis	ME073	Fully insured member	PC041	Coinsurance Amount
MC042-53	Other Diagnosis - 1 - 12	ME109	Subscriber State or Province	PC042	Deductible Amount
MC054	Revenue Code	ME111	Medical Deductible	PC069	Member Self Pay Amount
	Procedure Codes	ME112	Pharmacy Deductible	PC110	Claim Line Type
MC056 - 57	Procedure Modifier - 1, 2, 3, 4	ME113	Medical and Pharmacy		
			Deductible	PR006	Product Benefit Type
MC113	Payment Arrangement Type			PR008	Risk type
MC058	ICD Primary Procedure Code			PR011	Product Active Flag
MC061					Annual Per Person Deductible
	Quantity			PR012	Code
MC062					Annual Per Family Deductible
	Charge Amount			PR013	Code
MC063	Paid Amount				
MC064	Prepaid Amount				
	1				



# EDIT UPDATE



# Edit Update – Versioning Edits

#### **Line Failures**

- Fail Line when DC005A (Version) = 0 and DC059 (Claim Line Type) = V, R, B, or A
- Edit Language: Claim Line Type (DC059) must be O when Version (DC005A) is 0.
- Fail Line when MC005A (Version) = 0 and MC094 (Claim Line Type) = V, R, B, or A
- Edit Language: Claim Line Type (MC094) must be O when Version (DC005A) is 0.
- Fail Line when PC005A (Version) = 0 and PC110 (Claim Line Type) = V, R, B or A
- Edit Language: Claim Line Type (PC110) must be O when Version (DC005A) is 0.
- Fail Line when DC060 (Former Claim Number) is populated and DC005A (Version) = 0
- Edit Language: Former Claim Number (DC060) must be blank when Version (DC005A) is 0.
- Fail Line when MC139 (Former Claim Number) is populated and MC005A (Version) = 0
- Edit Language: Former Claim Number (MC139) must be blank when Version (DC005A) is 0.
- Fail Line when PC111 (Former Claim Number) is populated and PC005A (Version) = 0
- Edit Language: Former Claim Number (PC111) must be blank when Version (DC005A) is 0.



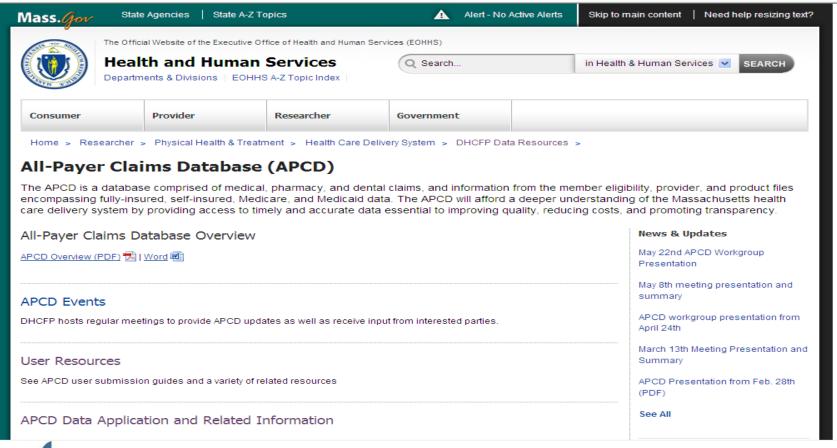
# MemberID Edits

Inconsistent Values	
Percentage of distinct CarrierSpecificUniqueMemberlDs in the Eligibility file.	While we realize that a person can be within the file multiple times, there should be a reasonable percentage check that would flag an exaggerated number of distinct members.
Percentage of time a CarrierSpecificUniqueMemberID has the occurrence of a differing last name.	While we realize it is possible for this field to change, it should not be frequent. What would be an acceptable percentage?
Percentage of time a CarrierSpecificUniqueMemberID has the occurrence of a differing first name.	While we realize it is possible for this field to change, it should not be frequent. What would be an acceptable percentage?
Percentage of time a CarrierSpecificUniqueMemberID has the occurrence of a differing MemberIdentificationCode (SSN).	While we realize it is possible for this field to change, it should not be frequent. What would be an acceptable percentage?
Percentage of time a CarrierSpecificUniqueMemberID has the occurrence of a differing MemberDateOfBirth	While we realize it is possible for this field to change, it should not be frequent. What would be an acceptable percentage?
Percentage of time a CarrierSpecificUniqueMemberID has the occurrence of a differing Gender	While we realize it is possible for this field to change, it should not be frequent. What would be an acceptable percentage?



#### APCD Resources for Payers

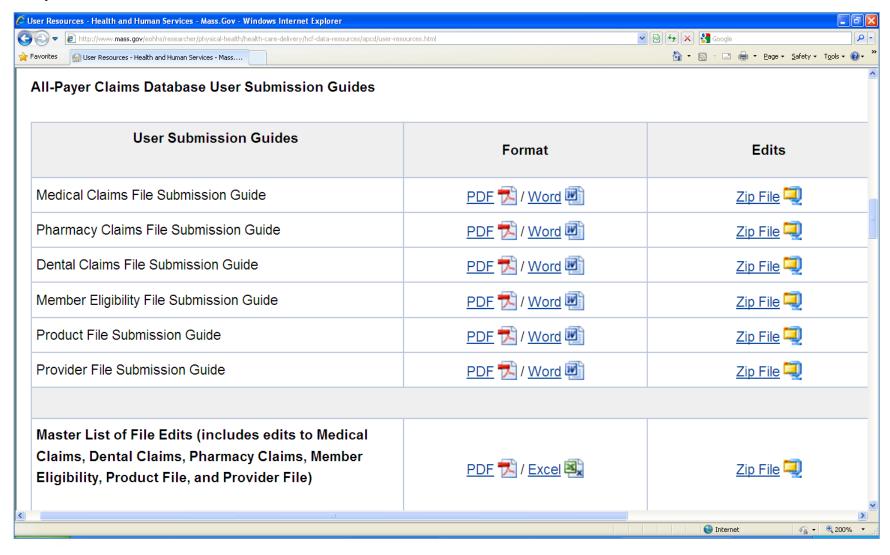
#### Updated APCD Website - <a href="www.mass.gov/dhcfp/apcd">www.mass.gov/dhcfp/apcd</a>





#### APCD Resources for Payers

#### Updated USER RESOURCES section -



# APCD Technical Assistance Group (TAG) meeting with Payers

- Monthly meeting to provide technical assistance and provide updates on recent APCD developments
- Payers are encouraged to send at least one designee to participate in the discussion
- 2<sup>nd</sup> Tuesday of each month @ 2pm EST
- Link to webinar registration for meetings through 2012 <a href="https://www3.gotomeeting.com/register/941044990">https://www3.gotomeeting.com/register/941044990</a>



# **Q&A** with Health Care Payers

- Questions emailed to APCD Liaisons
- Questions emailed to DHCFP (<a href="mailto:dhcfp.apcd@state.ma.us">dhcfp.apcd@state.ma.us</a>)
- Questions on the Data Release and Application emailed to DHCFP (apcd.data@state.ma.us)
- Open discussion



#### For more information:

Upcoming Schedule							
APCD Combined Workgroup  4th Tuesday of each month	Next meeting on August 28th						
APCD Technical Assistance Group (TAG) Webinar 2nd Tuesday of each month	Next meeting on September 11th						

- Send questions and feedback to <a href="mailto:dhcfp.apcd@state.ma.us">dhcfp.apcd@state.ma.us</a>
- For more information, including important updates and events, please visit: <a href="www.mass.gov/dhcfp/apcd">www.mass.gov/dhcfp/apcd</a>

